



My Office

Robert Cannon Senior Counsel for Internet Issues Office of Strategic Planning and Policy Analysis Federal Communications Commission

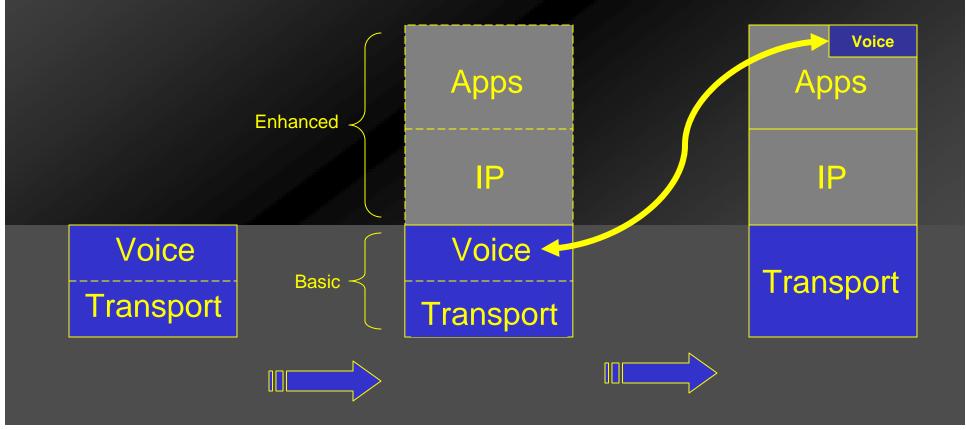


The views expressed are perhaps my own but certainly do not necessarily represent those of the FCC, any Commissioner, or my dog.

Consider This...

- The bumper sticker expression "The FCC does not regulate the Internet" fails to comprehend 35 years of jurisprudence.
- Layered Model of Regulation
 - Content
 - Application
 - Logical Network
 - Physical Network
- These are market based regulations technologically neutral.

Internet Telephony...



FCC 101



The Federal Communications Commission (FCC) is an independent United States government agency, directly responsible to Congress. The FCC was established by the Communications Act of 1934 and is charged with regulating interstate and international communications by radio, television, wire, satellite and cable. The FCC's jurisdiction covers the 50 states, the District of Columbia, and U.S. possessions.

The FCC is directed by five Commissioners appointed by the President and confirmed by the Senate for 5-year terms, except when filling an unexpired term. The President designates one of the Commissioners to serve as Chairperson. Only three Commissioners may be members of the same political party. None of them can have a financial interest in any Commission-related business.

The Commission



Kathleen Abernathy Republican



Kevin Martin Republican



Michael Powell Republican Chairman



Jonathan Adelstein Michael Copps **Democrat**



Democrat

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Competition Wireline Bureau

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Telecommunications Enforcement Bureau

Wireless

Bureau

Telecommunications Consumers Div. Market Disputes Resolution Div. Investigations & Hearings Div. Technical & Public Safety Div. of Management & Reco Regional & Field Offices

Bureau Media

Office of Broadcast License Policy Office of Com. & Industry Info. Mgmit. & Resources Staf Industry Analysis Div. Engineering Div. Audio Div. Policy D.P.

Public Safety & Private Wireless Div.

Data Management Dir.

Auctions & Industry Amalysis Div. magement & Planning Stor

Commercial Wireless Div.

Policy Div.

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Affairs Bureau Sovernmental Consumer &

Consumer Inquiries & Complaints Div. Information Access & Privacy Office Consumer Affairs & Outreach Div. Reference Information Center Disabilities Rights Office Admin & Mgmt. Office Systems Support Office Pollcy Div.

International Bureau

Strategic Analysis & Negotiations Div Admin, & Mgmt, Office Satellite Div. Policy Div.

The Communications Act

- Title I General Provisions
 - Created FCC "[f]or the purpose of regulating interstate and foreign commerce in communications by wire and radio so as to make available . . . to all the people of the United States, without discrimination . . . a rapid efficient, Nation-wide . . . wire and radio communications service . . . at reasonable rates. . ."
 - Act applies "to all *interstate and foreign* communications by wire or radio" but generally not to "intrastate communications" by wire.

The Communications Act (Silos)

• Title II –Common Carriers

 Gives FCC jurisdiction over "common carriers" "engaged in interstate or foreign communications by wire or radio..."

Title III –Radio

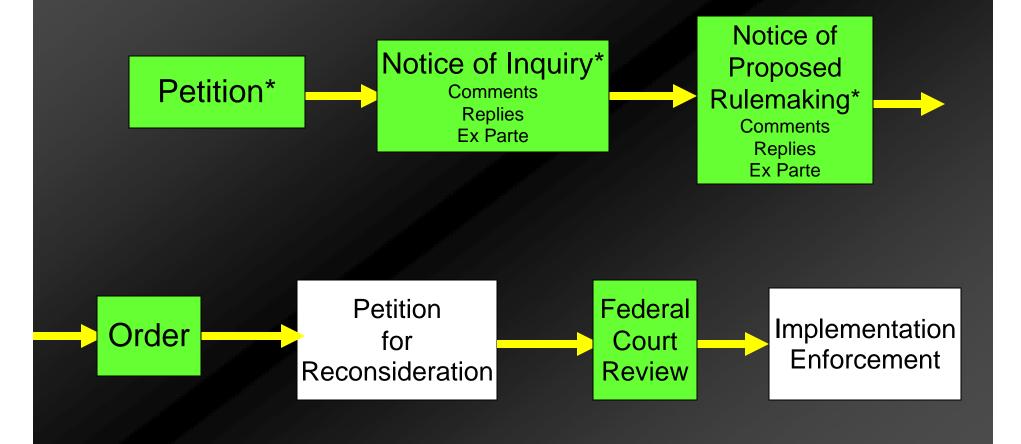
 Gives FCC jurisdiction over radio stations, television stations, satellite operators, wireless communications companies, and private wireless providers.

Title VI – Cable Communications

 Defines the regulatory authority of the FCC and local franchise authorities respectively over cable television companies.

Regulatory Process

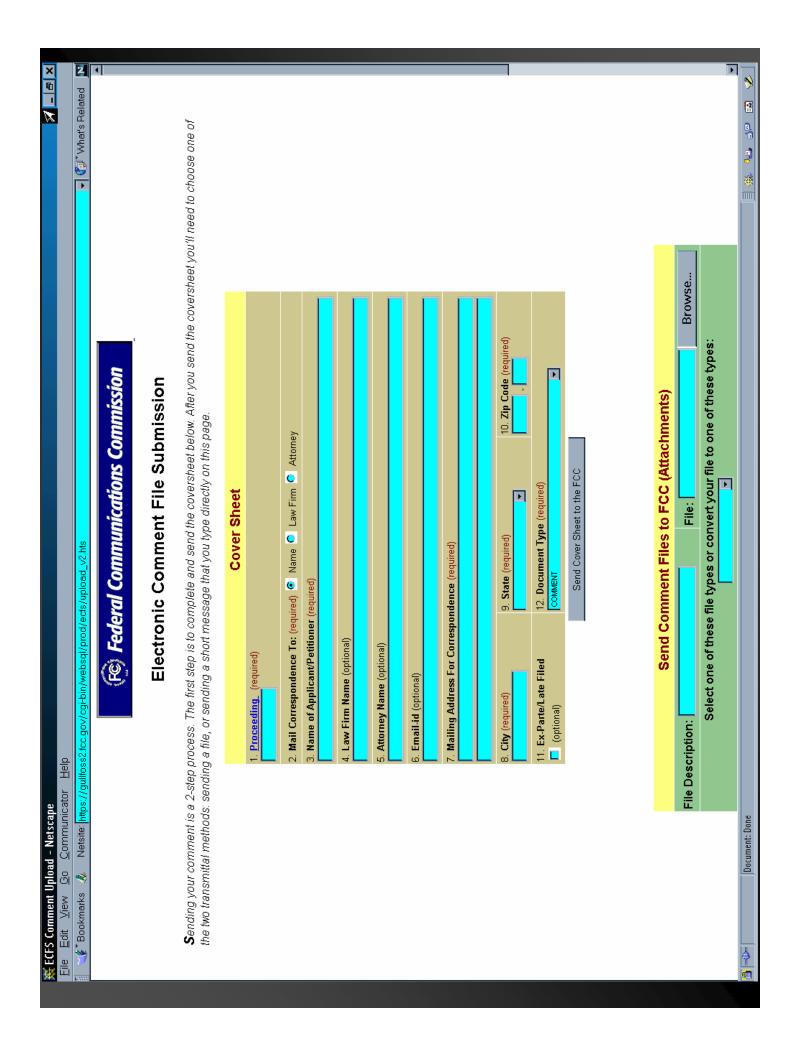
Regulatory Process



- Notice and Comment
 - Notice of Inquiry
 - Notice of Proposed rulemaking
 - Notice
 - Federal Register
 - Websites
 - Public Notices (ie., FCC Daily Digest)
 - Trade associations and other groups

- Comment
 - Every Interested Party
 - Comments can take any form (very informal)
 - Meet Deadlines
 - Include Docket Number (or other identification)
 - Filing: Electronic vs. Paper
 - After Comment Period Closes
 - Ex Parte Presentations





You Too Can Be a Washington Lobbyist

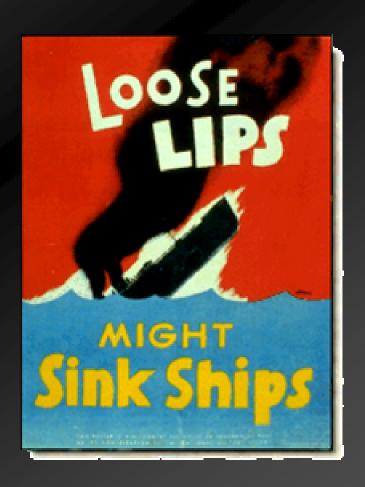


Comments: Style Points



- Be Succinct
- Answer the questions asked (but do not feel limited by them)
- Assume the reader is unfamiliar with what you are talking about
- Allegations are ok but provide as much evidence as possible
- Be professional and courteous

- Public Record
 - Available in public reference rooms or online
- Subject to the Freedom of Information Act
- Can Request Confidentiality



- Agency's Decision
 - Must review and consider all comments
 - Must provide rational explanation why accept or reject all comments
 - Agency's love industry consensus

- Judicial Review
 - Chevron Doctrine
 - Discretion granted to expert agency
 - Standard of review: Arbitrary and Capricious
 - Example: Failed to consider comments and provide rational explanation
 - Recent Decisions



Legacy of the Computer Inquiries

Today's Questions

Internet over Cable Internet over DSL **Computer III NPRM NPRM Applications Applications Applications** Enhanced Info Service Cable Modem **DSL ISPs ISPs** Service (Info Service) Cable Basic DSL Dial Up (Telecom not (Telecom?) **Telecom Service**)

A Problem:

- Enhancement to basic service
- Dependent upon communications facility potential bottleneck
- Competitive market
- Innovative
- Accounts for economic expansion



Enhancement

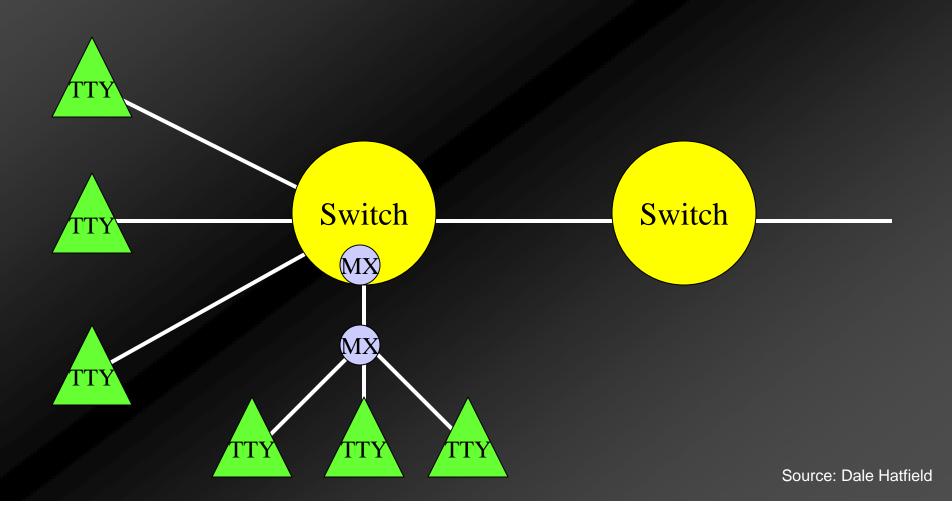




- Communication facility
- Incumbent monopoly
- Traditionally regulated
- Built based on regulatory sanctioned monopoly, rate payer fees
- Provide basic service

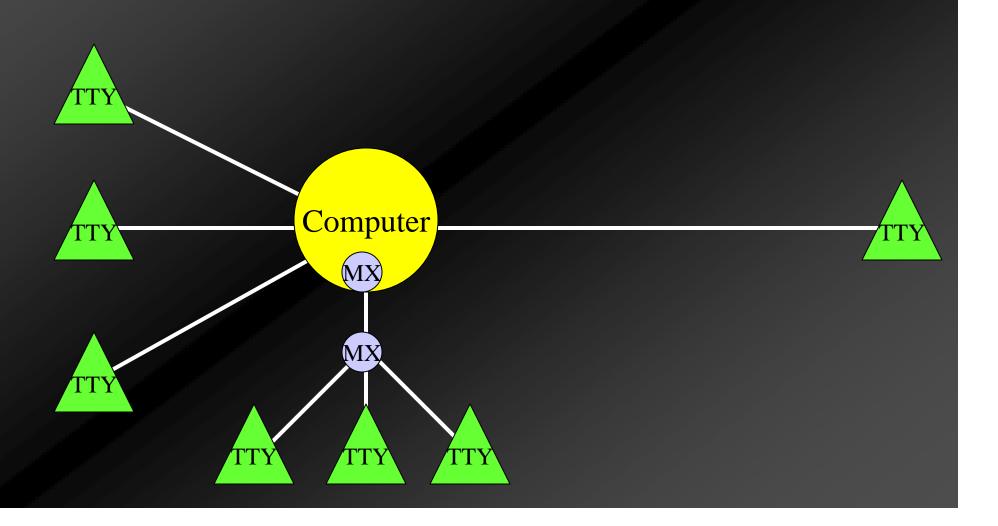
Historical Context

Message Switched Network (Store and Forward) (i.e., Western Union)



Historical Context

Automatic Data Processing (Store and Forward) (i.e., IBM)

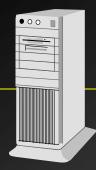


FCC and the Internet: The Computer Inquiries

In the Beginning...

- Computers that facilitate communications versus computers with which users interact?
- Computer I Notice of Proposed Rulemaking



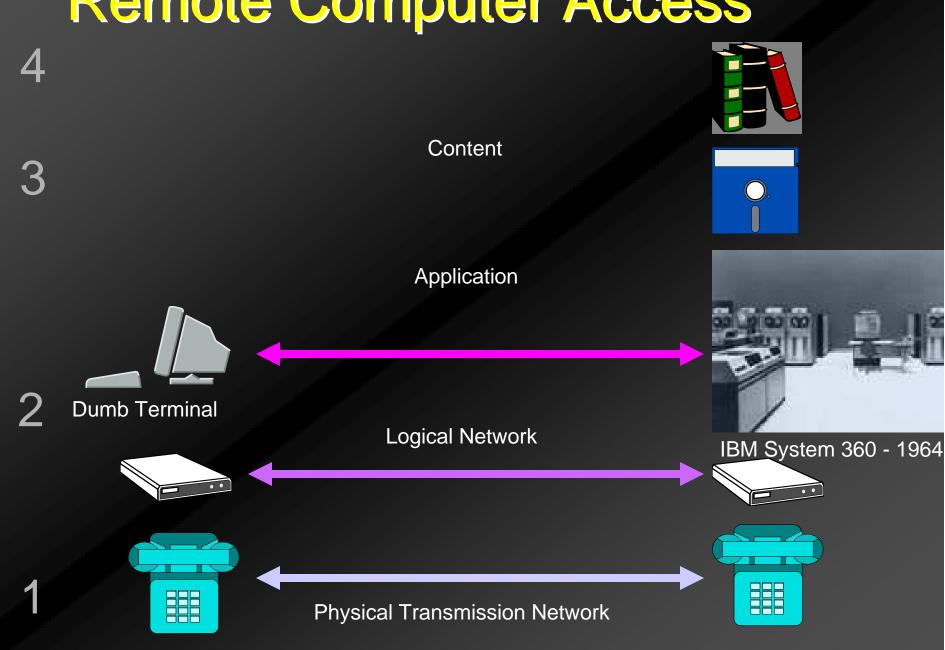




Goals Computer Inquiries

- Promote and protect a vibrant, nascent, innovative, and competitive market
- Create level playing field when BOC enters ESP market
- Prohibit discrimination and cross subsidization

Remote Computer Access





Computer I 1966

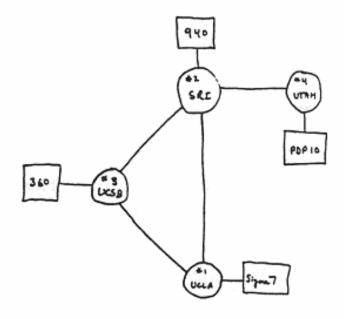
- Data Processing Industry
 - Major and expanding force in American economy
 - Market competitive
 - Dramatic innovation
 - Dependent upon communications network
 - substitutability of computer networks for regulated communications networks

Issues Before the FCC...

- Computers that facilitate communications versus computers with which users interact?
- Jurisdiction of FCC
- Entrance of Carriers into data processing market
- Regulatory treatment of data processing
- Communication needs of data processing industries
- <u>Problem</u>: Carrier as both a supplier and a competitor.

In the Beginning...

			~10
2900769	2100	CONDED OP. PROGRAM	SC
		EDIZ BED BARKER	
		38V	
	22:30	talked to SRI	cse
		talked to SRI Host to Host	
		Leftop inp grogram	15/2
		sunning after sending	
		to most dead message	



THE ARPA NETWORK

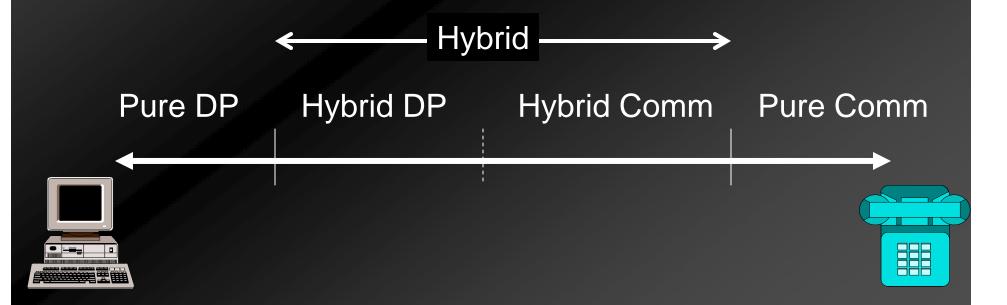
DEC 1969

4 NODES

FIGURE 6.2 Drawing of 4 Node Network (Courtesy of Alex McKenzie)

The Great Fudge....

- Communications
- Data Processing
- Hybrid



Data Processing Services



- Find market to be competitive
 - no natural or economic barriers to free entry into the market for these services
 - no indications that any of these markets are threatened with monopolization
- In view of all of the foregoing evidence, we see no need to assert regulatory authority over data processing services

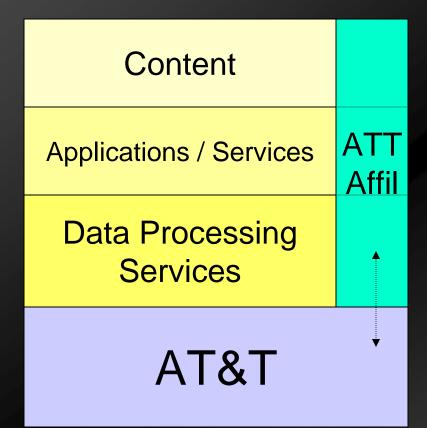
Communications Services



- Concerns
 - Cross subsidization of data processing services with communications revenue
 - Bad for data processing competition
 - Unfair to rate payers
 - Impair provision of communications service by carriers
 - Potential for Discrimination and anticompetitive behavior
 - Simultaneously essential supplier and competitor

Solution: Maximum Separation





- Separate Subsidiary Requirements (47 CFR 64.702).
 - all services pursuant to tariff
 - No discrimination
 - Operate independently
 - No joint marketing
- Applies to carriers > \$1M
- AT&T Prohibited by Consent Decree

Computer I Legacy

- Concern over markets
- Separation of facility from enhancement
 - Unregulation of data processing
 - Affirmative regulation of carriers
 - to meet the needs of data processing
 - to promote innovation and competition in the data processing market
 - to assure equal access for computer service to essential communications services
- Open communications platform



Computer II 1976

 Rise of microprocessor technology and distributed computing

- Introduction of packet switching
- Trouble with the categories
 - FCC burdened by case-by-case analysis of hybrid situations

Vint Cerf and Bob Kahn publish "A Protocol for Packet Network Interconnection" which specified in detail the design of a Transmission Control Program (TCP). 1974

Distributed Computing Content Application 2 IBM 5100 Portable Logical Network IBM System 370 Physical Transmission Network

Issues

- Clarify definitions
- Continued concern for
 - Dependence of computer services on communications
 - Potential anti-competitive behavior
- Revisit Maximum Separation

Computer II (1980)





Basic Service

the offering of a pure transmission capability over a communications path that is virtually transparent in terms of its interaction with customer supplied information

Enhanced Service

services, offered over common carrier transmission facilities used in interstate communications, which employ computer processing applications that act on the format, content, protocol or similar aspects of the subscriber's transmitted information; provide the subscriber additional, different, or restructured information; or involve subscriber interaction with stored information

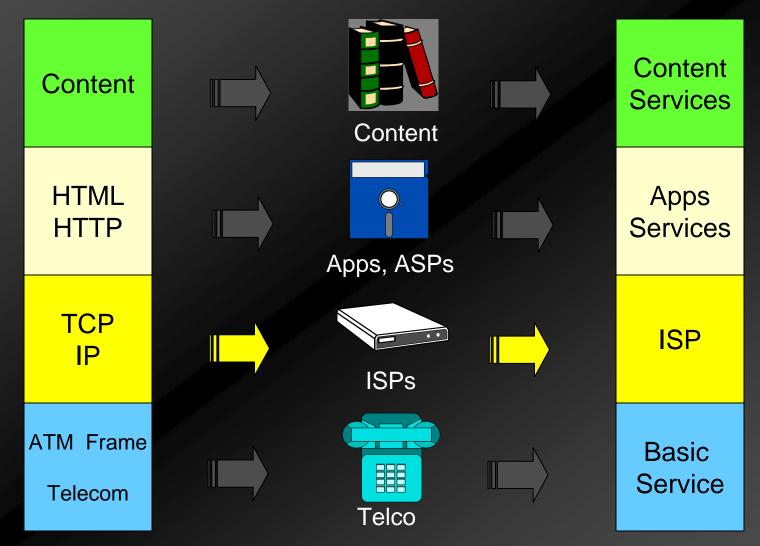
USENET Established 1979 Term "Internet" coined 1982

A Layered Model

Service Layers, Not Technology

Applications Enhanced Services Unregulated **ISPs** Dial Up Basic Service Regulated

Layered Model of Regulation



Source: Werbach, Sicker, Lessig

Layered Model Applied

Protocol Processing

Protocol in the Network is converted 2 or more times, however, content received at the edge remains unchanged.

Protocol Processing is **Basic**.





Protocol Processing

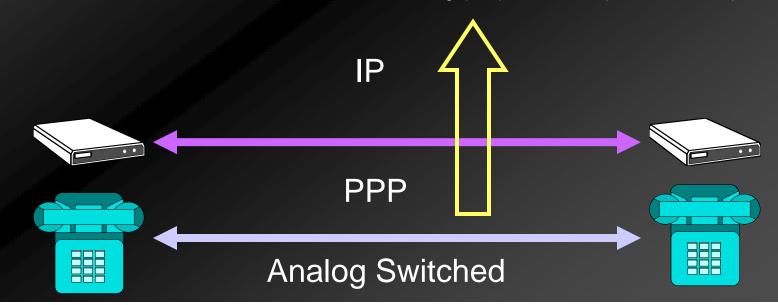
Network protocol used for basic transmission is converted to new protocol for the benefit of the edge user (not the network). Still may have data transmitted back and forth unchanged in form and content.

Protocol Conversion is Enhanced. IP IBM 5100 Portable IBM System 370 PPP **Analog Switched**

Protocol Processing

Rule: Generally Protocol Processing is enhanced. This is where protocol processing is for the benefit of the edge users. Where protocol processing is for the benefit of the network, it is itself basic (ie, communications between user and network, different protocols across network giving edge user same content).

See In The Matter Of Independent Data Communications Manufacturers Association, Inc., Petition for Declaratory Ruling That AT&T's InterSpan Frame Relay Service Is a Basic Service; DA 95-2190, MO&O, 1995 WL 613619, 10 F.C.C.R. 13,717, 10 FCC Rcd. 13,717, 1 Communications Reg. (P&F) 409, ¶ 14-16 (October 18, 1995)



Bundling



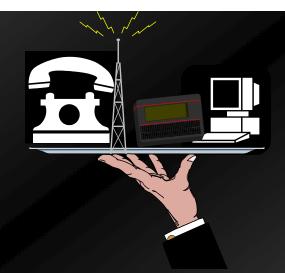
Enhanced

Basic

Enhanced Services

- All facilities based carriers that offer enhanced services
- must unbundle basic from enhanced service and offer basic telecommunications service to other ISPs on same tariffed basis

Bundling



- CPE & Basic Service
 - Prohibit carriers from bundling telecom service and CPE
 - No packaged discounts
 - 47 C.F.R. § 64.702(e)
 - Bundling Rules currently under review
 - Restriction removed in 2001

Computer II Structural Separation



Content

Applications / Services

BOC Affil

Many ISPs

BOC

- Separate Subsidiary Requirements (47 CFR 64.702).
 - Sep sub must
 - obtain all services pursuant to tariff
 - Operate independently
 - Carrier shall not engage in joint marketing
 - Must receive FCC approval of Cap plan





Adjunct Services Reverse Directory Assistance?

RULE: An adjunct service takes on the character of the service to which it is adjunct. An adjunct service facilitates the operation of the service and does not alter the character of that service.

Directory service takes on the character of the telephone network. It facilitates its use. But directory service would never alter the classification of the telephone network.



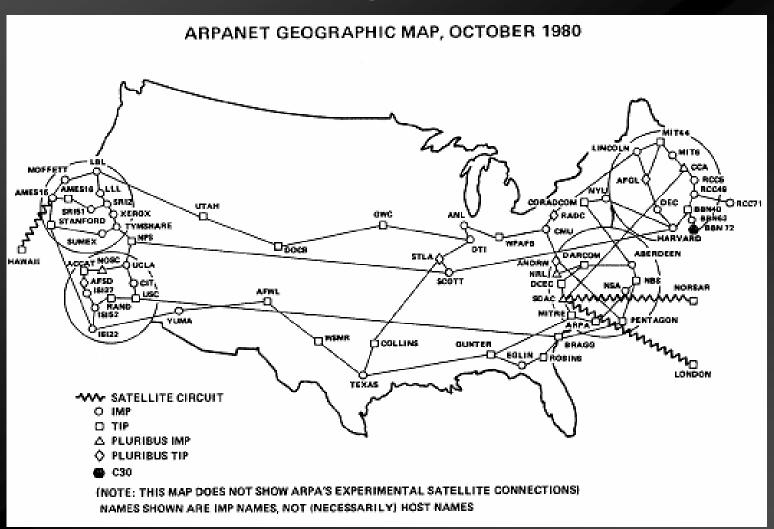


In re US West Communications, Inc., Petition for Computer III Waiver, Order, 11 FCC Rcd. 1195 (Nov 6, 1995)



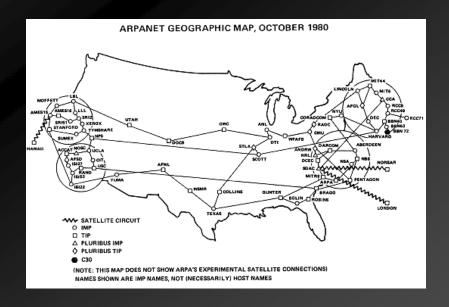
- Basic v. enhanced services dichotomy
 - Bright Line
 - Amplification of separation of communications transmission from enhancement
- Cost benefit analysis of structural separation
- Continued concern to promote enhanced services industry
- Affirm Open Communications Platform

Safeguards



Computer III 1985 Background & Issues

- AT&T divestiture of the BOCs
 - BOCs permitted to provision enhanced services in 1988
- Belief that cost structural separation outweighs benefit



1986
NSFNET Created
First IETF meeting
Cleveland FreeNet created

Computer III

Non Structural Separation



BOC **Applications ASP ISPs** BOC.net **Telecommunications BOCs**

Enhanced

Basic

- Integrated Offering
- Comparably Efficient Interconnection
- Open Network
 Architecture
- Appealed in 9th Circuit
- On Remand since 1994

Computer III Comparatively Efficient Interconnection

- CEI Plan must be posted on BOC's websites
- 9 Parameters
 - Interface Functionality
 - Unbundling of Basic Services
 - Resale
 - Technical Characteristics
 - Installation, Maintenance and Repair
 - End User Access
 - CEI Availability
 - Minimization of Transport Costs
 - Recipients of CEI

Computer III Open Network Architecture



- Basic Elements
 - Basic Service Elements
 - *i.e.*, Calling Number Identification
 - Basic Serving Arrangements
 - Fundamental tariffed switching and transport services
 - Complimentary Network Service
 - *i.e.,* stutter dial tone, call waiting, call forwarding, call forwarding on busy, hunting
 - Ancillary Network Service
 - *i.e.*, billing services, collection, protocol processing

Computer III Open Network Architecture



- New Services Not Specified in original ONA Plans
 - BOC amend ONA plan
 - ISP
 - Request service directly from BOC through a 120-day process specified in our rules
 - Network Interconnection Interoperability Forum (NIIF) of the Alliance for Telecommunications Industry Solutions (ATIS)

Computer III Open Network Architecture

- Discrimination
 - Letters of Authorization
 - Resale
 - Operations Support Systems
 - Nondiscrimination Reporting

• Remember 47 U.S.C. § 202

Network Information Disclosure

 ILECs must provide public notice regarding network changes that affect competing service providers performance or ability to provide service.

Must be disclosed non-discriminatorily

• 47 C.F.R. § 51.325

Cross Subsidization & Accounting Safeguards



- Common carrier may not use services not subject to competition to subsidize services that are subject to competition.
 47 C.F.R. § 64.901
- Accounting Safeguard Rules 47 U.S.C. Part 64
 - Annual independent audit filed with FCC
 - Data can be found in FCC's ARMIS database
 - FCC Cost Allocation Manual

Customer Proprietary Network Information

Applications

ISPs

Dial Up

Except with approval of customer, carrier shall only use CPNI for provision of telecom service from which such info is derived, or services necessary to provision of such services. - 47 U.S.C. § 222

CPNI > List Information (information in phone book)

Computer III Remanded by 9th Circuit 1994

- FCC Releases Interim Order
 - Concludes only ONA rules vacated
 - BOCs & GTE Bound by ONA Plans
 - BOCs must create CEI Plans to enter ESP market
- Release Further Notice of Proposed Rulemaking (pending) cc Docket Nos. 95-20, 98-10 http://www.fcc.gov/ccb/ppp/Ciii/
- Broadband NPRM (pending)

1994
US Congress online
Pizza Hut accepts online orders

Computer III Legacy

- Movement from structural to non-structural separation
- Continued emphasis on communications an open platform
 - Unbundling building blocks (ONA & CEI)
 - Expanded safeguards
- Continued concern for anti-competitive behavior
- An enforcement problem

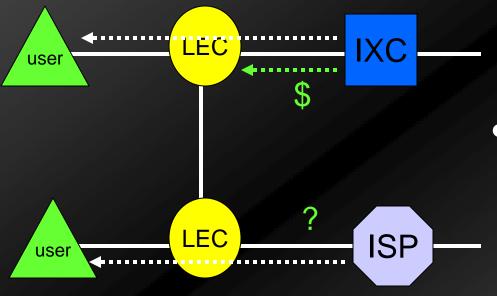
Where are we today?

	All Carriers	BOCs	ESPs
Structural CII or Non Structural Separation CIII (CEI)		X	
Open Network Architecture		X	
Unbundling	Facilities Based	X	
CPNI	X	X	
Network Info Disclosure	X	X	
Cross Subsidization & Accounting	X	X	
Anti Discrimination	X	Х	

Conclusions

- "Internet" has been a part of FCC policy for 35 years.
 - Unregulation of enhanced service
 - Affirmative regulation of carriers
 - Open Communications Platform
- Layered Model to Regulation
 - Policy at different layers can be different
 - Market at different layers is different
 - Public interests at different layers can be different
- Policy is about markets
 - not technology
 - Worry about bottlenecks to innovation and markets

Access Charges 1983

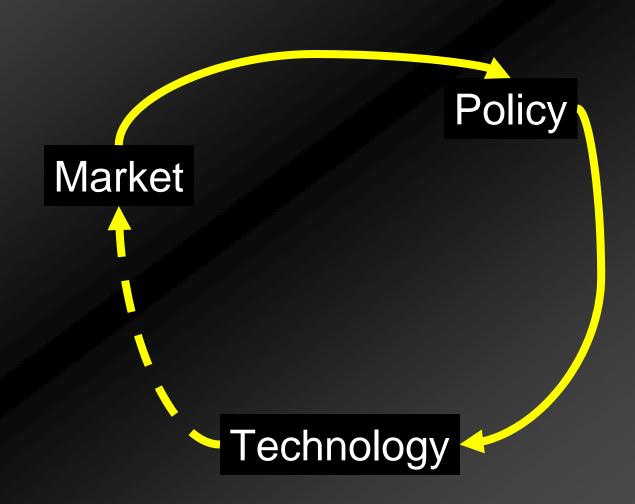


- ESPs exempt from metered access charges
 - As if local
 - As if end users
- End users and ESPs continue to pay flat rate subscriber line access charges.
 - End users purchase 2nd phone lines

Network cutover from NCP to
TCP/IP (1 January, 1983)

Open Proceeding

Computer Inquiry Legacy



A Word About Jurisdiction

Applications

Enhanced

Basic

ISPs

Dial Up

Title I
(Ancillary Jurisdiction)

Title II
(Common Carrier)

Definitions Computer Inquiries

Enhanced Service

Basic Service

Definitions Telecommunications Act

Information Services
(Enhanced Services)

Telecommunications

Telecom Service

- Layered Model of Services broken
- Telecommunications Service
 47 U.S.C. § 153(46)
 - Telecommunications
 - Offered to the Public
 - For a Fee
 - "or to such classes of users as to be effectively available directly to the public"

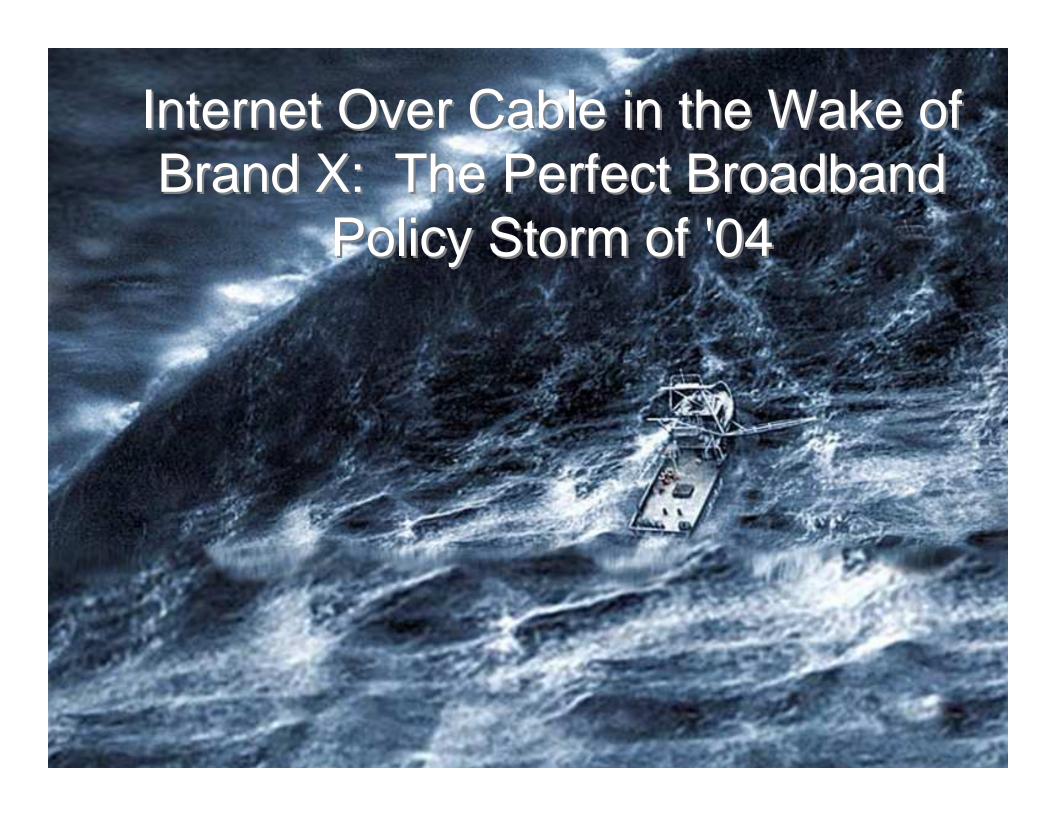


Regardless of pipe used



Today's Questions

Internet over Cable Internet over DSL **Computer III NPRM NPRM Applications Applications Applications** Enhanced Cable **DSL ISPs** Modem **ISPs** (Info service) Service (Info Service) Cable Basic DSL Dial Up (Telecom not (Telecom?) **Telecom Service**)





Applications

Cable
Modem
Service
(Info Service)

Cable (Telecom Service)

- 2000: *MediaOne v. Henrico County, VA* (4th Cir)
 - It's Cable
- 2000: Gulf Power v. FCC (11th Cir)
 - It's Neither
- 1999: *AT&T v City of Portland* (9th Cir)
 - It's a telecom Service
- 1998: AT&T TCI Merger (FCC)



Applications

Cable
Modem
Service
(Info Service)

Cable (Telecom Service)

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Applications

Cable
Modem
Service
(Info Service)

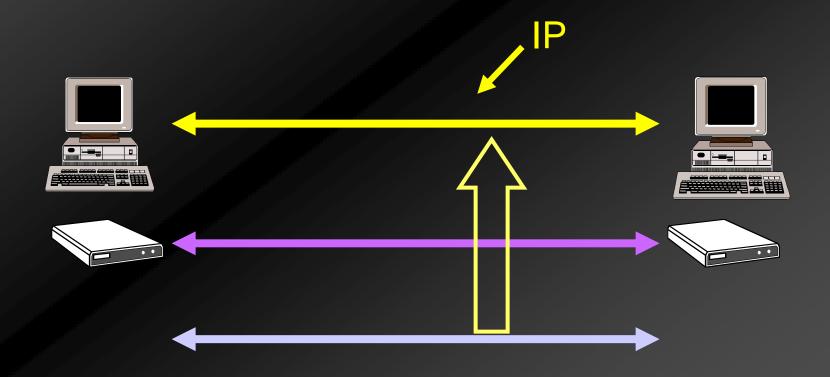
Cable

(Telecom but not Telecom Service)

- 2002: Declaratory Ruling & Further Notice
 - It's an Info Service
 - Regulatory Authority Title I
 - Not Title II
 - Not Common Carrier
 - Not Computer Inquiries
 - How Should CMS be Treated?
- 2000: FCC Notice of Inquiry



Protocol Processing?







Applications

Cable
Modem
Service
(Info Service)

Cable (Telecom Service)

- BrandX v FCC (9th Cir)
 - Stare Decisis to Portland
 - Vacated and Remanded to FCC
 - No Analysis of Internet over Cable
 - Motion for Rehearing Denied
 - Motion for Stay Granted
 - Appeal?
 - Appeal What?
 - DOJ & CALEA
 - NCTA



Internet Over DSL

Applications

ISP

DSL

- Appropriate Framework for Broadband Access to the Internet over Wireline Facilities Docket 02-33 NPRM *Pending*
- "Tentatively concludes the wireline broadband Internet access services whether provided over a third party's facilities or self-provisioned facilities are information services, with a telecommunications component, rather than telecommunications services. Information services include such services as voice mail and email, which ride over telecommunications facilities."

Today's Questions

Computer III

Internet over Cable NPRM

Internet over DSL NPRM

Applications

Applications

Applications

ISPs

Cable
Modem
Service
(Info Service)

DSL ISPs (Info service)

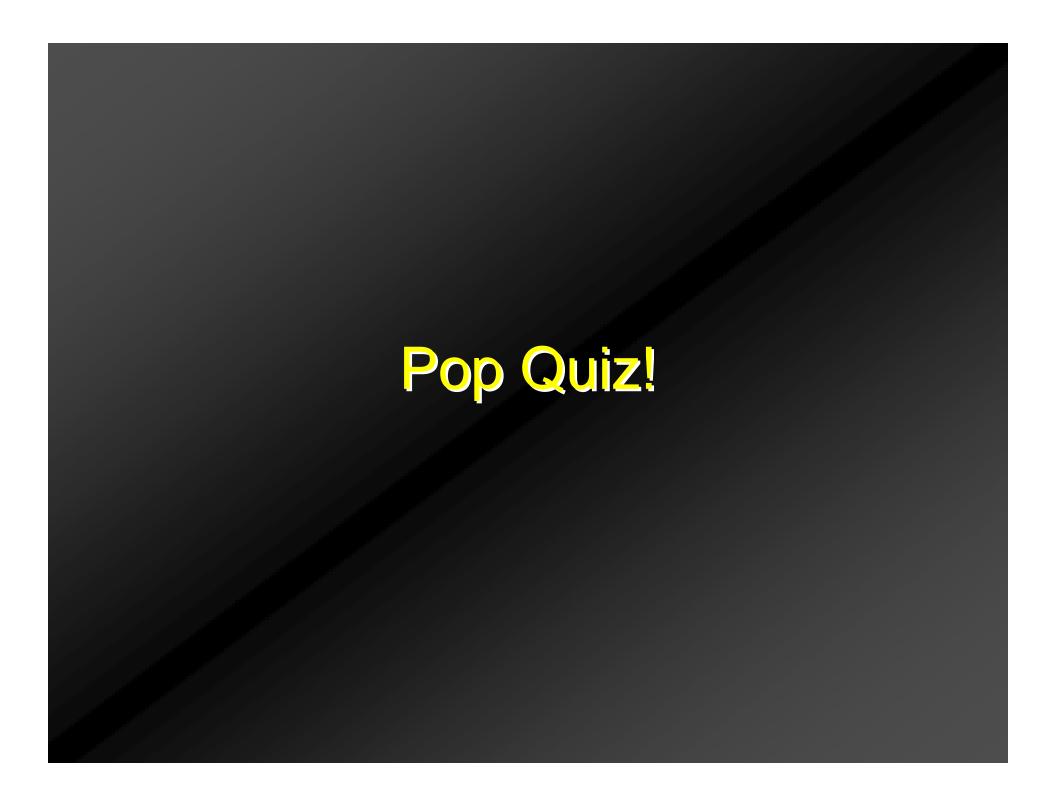
Dial Up

Cable
(Telecom not
Telecom Service)

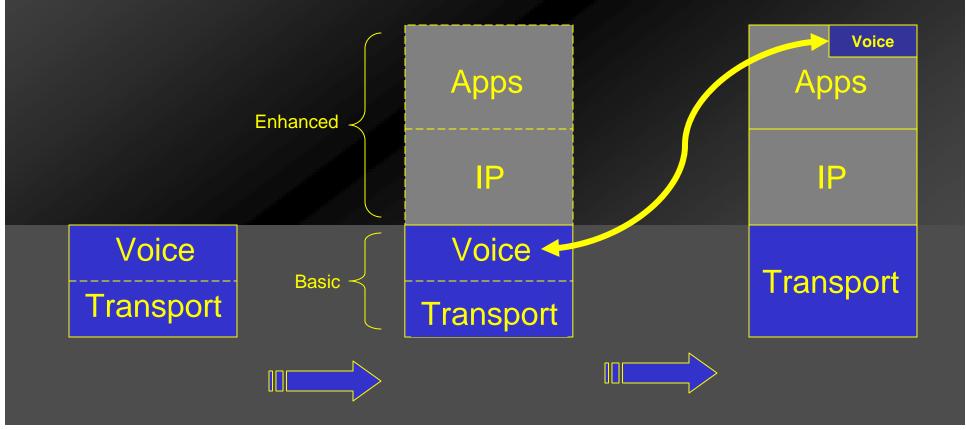
DSL (Telecom?)

The Future?

Apps	Apps	Apps	Apps	Apps	Apps
ISPs	ISPs	ISPs	ISPs	ISPs	ISPs
Dial Up	DSL	Fiber	Cable	Powerline	Wireless (unlicensed)



Internet Telephony...





Functional Approach



Verizon

- Black Phone
- PSTN
- NANP

Vonage

- Black Phone
- PSTN
- NANP



Market Approach



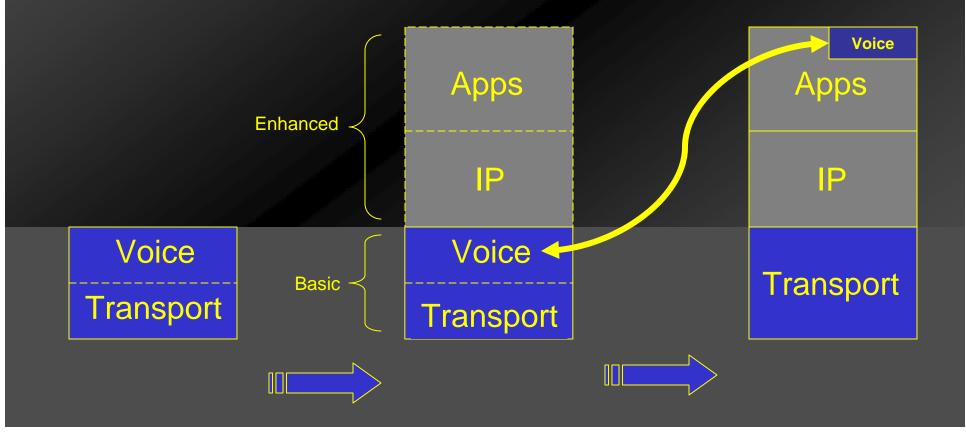
Verizon

- Black Phone
- PSTN
- NANP
- Tied to Physical Network

Vonage

- Black Phone
- PSTN
- NANP
- Uncoupled from Physical Network
- Network Acquired from Third Party

Internet Telephony...





Telecom Service

Voice

Information Services (Enhanced Services)

Telecommunications

- Telecommunications Service 47 U.S.C. § 153(46)
 - Telecommunications
 - Offered to the Public
 - For a Fee
 - "or to such classes of users as to be effectively available directly to the public"
 - Regardless of pipe used



Telecom Service

Voice

Information Services (Enhanced Services)

Telecommunications

Telecom

- The transmission, between or among points specified by the user, of information of the user's choosing, without change in the form or content of the information as sent and received.
- 47 U.S.C. § 153(43)



VoIP Before the FCC Steven's Report

- Spectrum
 - Computer to Computer VoIP: Info Service
 - Phone to Phone VoIP: Looks like a duck



- Steven's Criteria
 - Holds itself outs as offering telephony
 - No special CPE
 - NANP
 - Transmission w/o change in form or content
- But we decide nothing here
 - Leave it to case by case analysis.



VolP

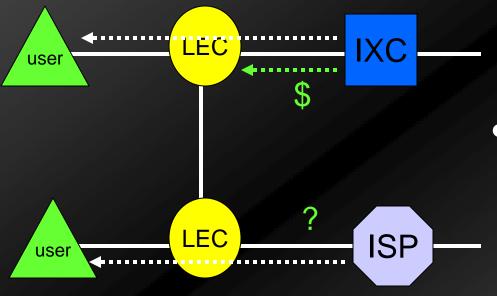
Traditional Regulatory Concerns

- Market Power
- Anti Competitive Behavior
- Market Failure
 - Universal Service
- Essential Facilities

Social Regulatory Concerns

- Lifeline 911
- Power
- CALEA
- Disability Access

Access Charges 1983



- ESPs exempt from metered access charges
 - As if local
 - As if end users
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 - End users purchase 2nd phone lines

Network cutover from NCP to
TCP/IP (1 January, 1983)

Open Proceeding



VoIP Before the States 16 States Acting Total

- California Letter to VoIP service providers directing certification
- Minnesota Vonage (VoIP) is a telecom service (reversed in Fed Court)
- Wisconsin Letter to VoIP service providers directing certification

- Workshops
 - Florida
 - Illinois
- Investigations
 - Pennsylvania
 - Ohio
 - South Carolina
 - Utah
 - Alabama
 - Colorado



VolP Before the FCC

- Vonage Petition re Minnesota
- Pulver Petition that Free World Dial Up is an Info Service
- AT&T Petition that its IP Long Distance is an Info Service
- E911 Proceeding
- Universal Service Reform
- FCC Section 255 Notice of Inquiry
- CALEA
- Inflexion Petition



Pulver Petition Free World Dial Up

- Sip Service
- Does not touch the PSTN
- Does not offer infrastructure network

• But CALEA!



CALEA

- It's not Wiretap Authority (ECPA or Title II)
- It is
 - A Pre installed black box
 - Cost Shifting
- FBI CALEA Petition RM-10865
 - Comments due April 12
 - Replies due April 27
 - CALEA Applied to all broadband access services and to applications
- 47 U.S.C. § 1001

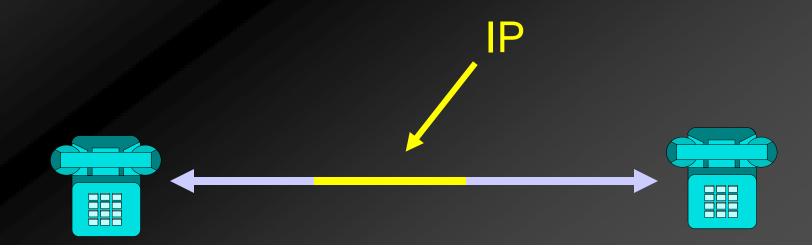




AT&T Petition

Protocol Processing?

- Phone to Phone
- PSTN
- Over AT&T IP Backbone



Other Issues

- Network Reliability
- SPAM
- Disability Rights
- Backbones
- ENUM

Washington Internet Project

Your source for information on regulatory and legislative initiatives that impact the Internet.





Thanks....

Robert Cannon
Senior Counsel for Internet Issues
Office of Strategic Planning
and Policy Analysis
robert.cannon@fcc.gov